



Product Designer

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Skills

- Human-Centered Design
- UX Research
- Workshop Design
- Client Consulting
- Visual Design
- Section 508
- Wireframing
- Prototyping
- Art Direction
- Brand Identity
- Affinity Mapping
- Usability Testing
- Sketching
- Video Editing

Design Tools

- Figma
- Adobe XD
- Sketch
- Mural
- Miro
- FigJam
- Framer
- Adobe Illustrator
- Adobe Photoshop
- Adobe InDesign
- Adobe Premiere

Education

University of Maryland,
Baltimore County

Aug 2016 – Jun 2022
B.S. in Information Systems

Joseph Kim

Product designer with 5+ years of experience shipping user-centered digital products across enterprise, startup, and nonprofit environments. Skilled in cross-functional collaboration with engineering and product teams to uncover possibilities and define actionable insights for furthering the client mission.

Experience

SAIC—Senior Product Designer

Nov 2025 – Present

- Used Claude to rapidly translate workshop research into a working proof-of-concept app in a 2-week sprint, accepted into the Law Enforcement and Intelligence community's toolset and projected to cut case-file processing time from days to minutes.
- Redesigned internal dashboards adopted by 6 independent teams, partnering closely with data engineers to establish and enforce a consistent design system across all dashboards.
- As the sole product designer supporting a 70+ person team, built and launched a new intake process for design requests from scratch, using AI to speed up the initial draft.
- Led discovery workshops with cross-functional stakeholders to align on product requirements and surface workflow inefficiencies across teams.

Booz Allen Hamilton—Design Strategist | Product Designer

Dec 2022 – Jan 2025

- Led a research driven redesign of a Navy resource site, facilitating a stakeholder workshop with 30 participants and 8 follow-up interviews that informed navigation and content changes, cutting average time-to-find by 67% (96s → 32s) with a 4.8/5 satisfaction rating.
- Facilitated a hybrid-work strategy offsite for 50+ senior aerospace leaders, including senior VPs; 64% of attendees implemented real organizational changes within 6 months, with some teams cutting meeting load by up to 50%.
- Led 5+ additional end-to-end product design projects and designed a WCAG 2.1 accessibility compliance overview, driving measurable improvements in task completion, usability, and accessibility adherence (details confidential under NDA).

Freelance/Contract

Scherr—Lead Product Designer

Jan 2025 – Jun 2025

- Conducted a 15 question user survey to synthesize four core research themes (disorganization, inefficiency, poor communication, limited visibility), then led design of a custom CRM for 150+ contractors and staff, replacing 4 disconnected tools with a single cohesive platform, eliminating ~\$30,000/year in costs previously spent across the fragmented toolset.
- Reduced data entry time by 59% (34 to 14 minutes per session) and scheduling conflicts by 63%.

Nourish Science—UI/UX Designer

Feb 2023 – Present

- Consult and maintain UI/UX for the company website, enhance user experience and interface by implementing new web-pages to improve site functionality and user engagement.